



Quality Policy Commitment Statement

The aim of the company is to succeed in business by providing the highest possible standard of service in a timely and cost effective manner, which considers both the requirements of ISO 9001:2008 and its customers.

This will be achieved by means of providing a framework for monitoring the effectiveness, suitability and continuous improvement of the overall Quality Management System through internal audits and on-going reviews of the company's quality policies, manuals, procedures, objectives and client feedback.

Our Aims and Goals are to:

- Build on our reputation of quality, reliability and commitment with the goal of exceeding both our internal and external customer requirements and expectations.
- Apply "Best Practice" principles and practices as a business objective.
- Reduce non-conformities and re-work, thus minimising internal quality losses.
- Provide competent and sufficient resources to meet intended needs in timely manner and to promote continuous improvement within the organisation.
- To deliver a polite, efficient and professional level of customer service that meets the requirements of the business, both timely, and cost effectively.

We are totally committed to maintaining a Quality Management System and it is mandatory that all personnel accept this responsibility and comply with the specified system requirements.

This Policy is made known to all employees through the company's induction programme, individual distribution and emphasized during internal training programmes.

The Policy will be continuously maintained to ensure continuous improvement and particularly as the business changes in nature and size.

To ensure this, the policy and its implementation shall be reviewed regularly and amended as necessary.

Signed:

A handwritten signature in black ink, appearing to read "Keith Hall", written over a horizontal line.

Keith Hall

Date: February 2010

Chairman / Managing Director



Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2008

This is to certify that:

Prism Power Ltd
Caxton Court
Caxton Way
Watford Business Park
Watford
WD18 8RH
United Kingdom

Holds Certificate No: **FM 515600**

and operates a Quality Management System which complies with the requirements of ISO 9001:2008 for the following scope:

Design, assembly, supply, management of installation and commissioning, servicing and maintenance of switchgear, power generation and distribution and motor control centres. The project management of high and low voltage switchgear.

For and on behalf of BSI:

Managing Director, BSI Management Systems (UK)

Originally registered: **03/08/2007**

Latest Issue: **28/04/2009**

Expiry Date: **03/10/2010**



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